



MASSACHUSETTS
GENERAL HOSPITAL

PSYCHIATRY ACADEMY

Managing Explosive Children

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Disclosures

Neither I nor my spouse has a relevant financial relationship with a commercial interest to disclose.



Outline

- Overview of maladaptive/ explosive behaviors in children
- Prevention of explosive behavior
- Managing explosive behavior



Predispositions to Explosive Behavior

- Depression
- Mood instability
- Anxiety
- Trauma
- Immaturity
- Impaired frustration tolerance
- Disruptive behavior disorders



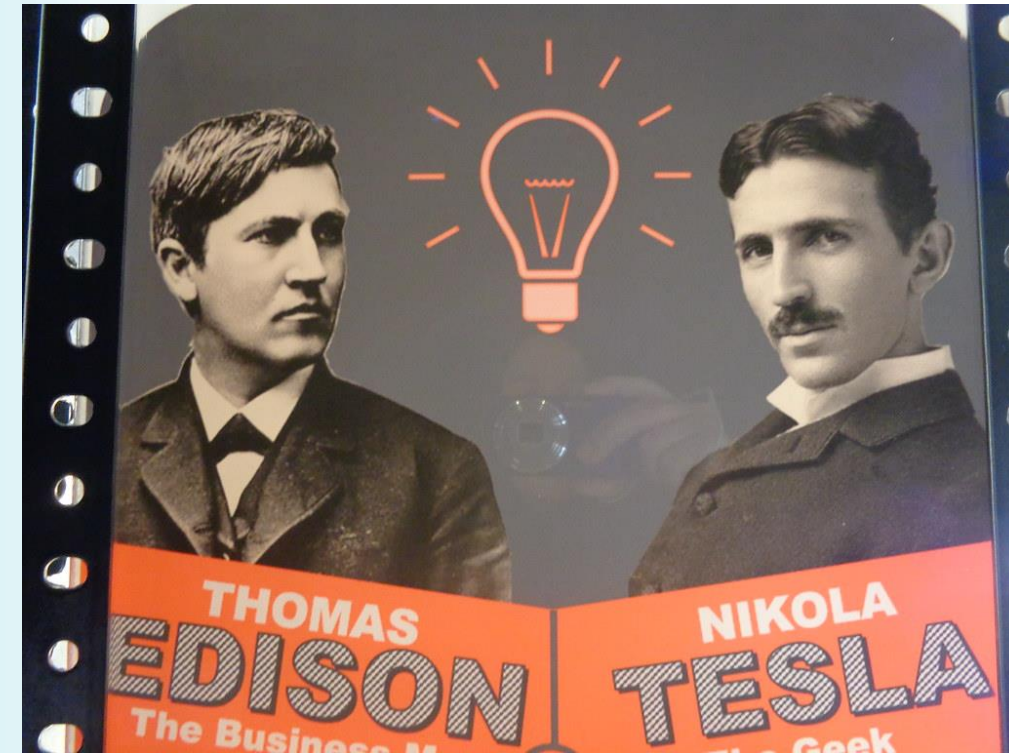
How Do Children Develop Behavior Problems?

- Power Struggles
- Poor monitoring and supervision



Power Struggles

- Coercive Interactions
 - Negative reinforcement paradigm
 - Reciprocal interactions
 - Methods of coercion escalate over time





Negative Reinforcement

- When a behavior is successful in decreasing a noxious stimuli, it is more likely to re-occur next time the noxious stimuli is presented.

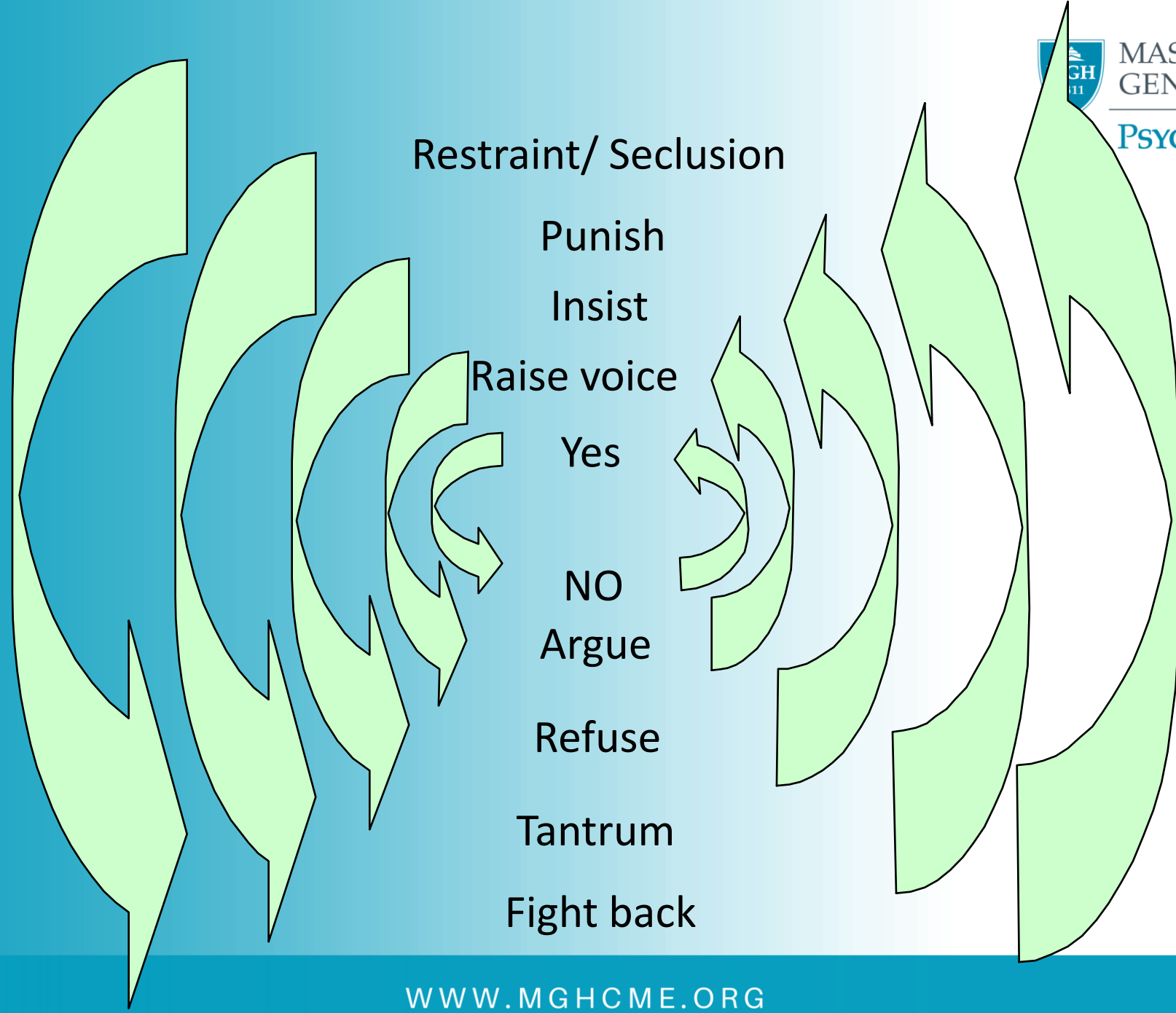




Positive Reinforcement

- When a behavior is followed by an experience that makes it more likely that the behavior will recur
- A reinforcer can be anything
- A reinforcer is person specific
- Reward is in the eye of the beholder







Escalation of Behaviors

- Coercive strategies are not 100% effective over time
- Staff and children get frightened when they do not feel in control
- Staff and children develop “learned helplessness”



Danger of One Trick Pony

- “Get more involved” approaches
- “Back off” approaches
- Confusing when approach does not match the problem
 - “Back off” the interaction for problem “power struggles”
 - “Get more involved” for problems with supervision





Managing Explosive Behavior is an Open Book Exam

- “Screening”
 - No need to reinvent the wheel
 - Identify past triggers
 - Identify past effective means of de-escalation

- Guardians
- Children





Explosion Preventative Programming

- Keep kids busy
- Maximize structure
- Consistency
- Sequencing
- Rewards





Positive Behavioral Strategies

- Behavior systems should result in improved evidenced-based strategies
 - Positive Attention (supervision)
 - Limit Setting (avoid power struggles)
 - Rewards (prevent power struggles)
 - Active Listening (supervision)
 - Selective “Ignoring” (supervision)
 - Effective Commands (avoid power struggles)
 - Problem-Solving (goal setting)



Positive Attention

- Staff must 'pay attention' to positive behaviors at specific times and places
- Children repeat positive behaviors as part of a routine in response to praise
 - Positive attention preferred to negative attention
 - Child internalizes staff expectations
 - Child internalizes a coping/adaptation scaffold
- Strengthens staff-child rapport



Positive Attention

- Positive attention in action (supervision)
 - Time and place for attention – after completion of daily routine tasks and before access to rewarding experiences
 - Use of labeled and unlabeled praise
 - ‘Catch child being good’
 - ‘Special Time’





Limit Setting

- Without limits there are no boundaries
- Without boundaries there are no limits
- Know what the child can do
- Create clear expectations in your mind – visualize where and how child will function
- Limits are embedded in the routine of expectations/tasks and rewards



Limit Setting

- Best for routine to assert limits without verbalization
- Say what you mean and mean what you say
 - Short simple statements
 - Do not demand and do not request
 - Be careful with if – then limits
- There is a time and a place for limits
 - Emergencies
 - Positive routines prevent need for day to day limits that can morph into power struggles





Rewards

- Daily tasks are tied to daily rewards
- Short and long term rewards
- Rewards are essential for children to grow and develop (adults too!)
- Rewards can be anything provided they are motivating to the child (eye of the beholder)
- Rewards and challenges have to be in balance
- Over-rewarding can de-motivate





Active Listening

- Core skill of supervision
 - Mirroring
 - Validating
 - Empathizing

- No interrupting
- No advice giving
- No commentary
- No judgment





Active Listening

- Mirroring
 - Repeat what they say and then say
 - “Is there more that I need to understand”
 - Continue until they are done
- Validating
 - “Is there more that I need to understand”
 - “No, that is it”
 - “What you said makes sense to me”
- Empathizing
 - “Given what you said I understand how you feel”





Why Does Active Listening Work

- Listening takes you out of potential power struggles
- You are listening, validating, and caring
- Interrupting, advice giving, commenting, judging, teaching trains children to not listen.



Selective Ignoring

- Active attention to the daily routine
- Accompanied by redirection to routine

- Targeted intervention to address specific problem behaviors
- Attention is withheld so problem behaviors are not reinforced
 - Remember negative attention is rewarding too
- Attention given when neutral or positive behavior is observed



Selective Ignoring

- Attending to the routine and redirecting
- Most effective in addressing:
 - Whining
 - Negotiating/answer shopping
 - Interrupting
 - Teasing (if object of the teasing participates)
 - Use of 'baby talk'
 - Demanding or disrespectful tone
- “What are you supposed to be doing now?”





Giving Effective Commands

- Goal of the behavior system is to avoid giving commands at all
- Avoid phrasing commands as questions
- Break commands into single steps
- Eliminate distractions in immediate environment
- Speak in a firm, but calm voice
- Children should repeat commands to ensure accuracy





Effective behavior planning

- Reasonable Expectations
- Adequate Rewards
- Proper Sequencing



Trouble Shooting

- Sequence errors
- Child does not know what to do
- Expectations are unrealistic
- Reinforcers are inadequate
- Monitoring strategies are inadequate
- Staff inconsistency



Trouble



Principles of Verbal De-escalation

Technical

- One voice should take the lead
- Honesty
- Avoid public splitting
- Know your limits and tag out when mentally exhausted
- Optimism that child will regain control soon



Principles of Verbal De-escalation

Technical

- Regulation of Affect
- Consider employing a very limited range:
 - Warm, enthusiastic and encouraging
 - or*
 - Dispassionate, conveying a sense of mild boredom and regret
- Affect- negative or positive- can reinforce
- Arguing is still intimacy
- Dispassion is non-rewarding



Verbal De-escalation

- Finding the Middle Ground
- A – **Adult** “Because I said so!”
- B – **Both:** Collaborative Problem Solving
- C – **Child** “Do whatever you want...”



Collaborative Problem Solving

Conflicts are to be addressed in terms of competing **concerns**, not competing **solutions**.

Instead of:

“No you won’t... Yes I will!”

Consider:

“What are you worried about?...Here’s what I’m about.”

worried



CPS

- **Step 1** – Elicit child's concern
- **Step 2** – Prove you have heard child's concern
 - Mirror, validate, empathize
 - If nothing else, parrot
- **Step 3** – Articulate your concern
- **Step 4**- Invite child to resolve both concerns
- **Step 5**- If child cannot start solution, offer suggestions
- **Step 6**- Accept **any** solution that effectively addresses both concerns.



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Thank you!